



## *Kristen Miller*

### SENIOR BUSINESS PARTNER & HR EXECUTIVE CONSULTANT

Kristen Miller offers more than 30 years of broad, proven experience in all areas of Human Resources, with direct experience in a variety of industries, including independent schools, broadcasting, high-tech, non-profit and federal contracts. Her experience also includes work in locations outside of the U.S. and complex employment environments such as Canada and California.

Beyond leading full HR functions, Kristen has been very involved in Training and Development, with emphasis on Leadership Development. She led these efforts for the 5,000-employee software division of IBM. Next, Kristen was given ownership of designing and implementing a new Performance Management process, including launching a new on-line system. Kristen excels in Change Management during acquisitions, mergers and multiple divestitures while maintaining a healthy culture. She has leveraged her expertise working with a faith based organization, leading them through significant growth, establishing a well-defined staff culture, and building a foundation for a formal Human Resources function. In this engagement, she also built the strategy and staff for their Leadership Development and Cultural Intelligence initiatives. Kristen's strengths include leadership and developing others and she takes great pride in building true partnership with clients to help them achieve success.

She is a graduate of Purdue University with certifications as a Senior Professional in Human Resources (SHRM-CP) designation, Franklin Covey facilitator, Graduate of Coach U's Core Essentials program, accredited facilitator for the Insights Discovery system, DDI (Development Dimensions International) facilitation, Predictive Index Assessment, Optima Talent Optimization, and ELI certification for Civil Treatment training modules. Kristen maintains membership in the national SHRM (Society for Human Resource Management) organization.



317-506-4522



[KristenM@progressionpartners.net](mailto:KristenM@progressionpartners.net)



[www.progressionpartners.net](http://www.progressionpartners.net)



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